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ADMINISTRATOR

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STATE PROCUREMENT OFFICE

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October 17, 2018

TO:	Executive Departments/Agencies	City and County of Honolulu
	Department of Education	Honolulu City Council
	Hawaii Health Systems Corporation	Honolulu Board of Water Supply
	Office of Hawaiian Affairs	Honolulu Authority for Rapid Transportation
	University of Hawaii	County of Hawaii
	Public Charter School Commission	Hawaii County Council
	and Schools	County of Hawaii – Department of Water Supply
	House of Representatives	County of Maui
	Senate	Maui County Council
	Judiciary	County of Maui – Department of Water Supply
		County of Kauai
		Kauai County Council
		County of Kauai – Department of Water

FROM: For Sarah Allen, Administrator *Donna A. Hakala*

SUBJECT: **Change No. 14**
SPO Vendor List Contract No. 13-07
NASPO ValuePoint Wireless Communication & Equipment – Statewide
RFP No. 1907
Expires: June 30, 2019

The following changes have been made to the vendor list contract:

1. T-Mobile USA, Inc. is added to the contract.
2. The point of contact for the Public Charter School Commission and Schools is updated.

The current vendor list contract incorporating Change No. 14 is available on the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

If you have any questions, please contact Lori Cervantes at (808) 587-3355 or email lori.m.cervantes@hawaii.gov.

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**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

SPO Vendor List Contract No. 13-07
Replaces SPO VL Contract No. 08-10
Includes Change No. 14
Effective: 10/18/2018

**NASPO VALUEPOINT
WIRELESS COMMUNICATION & EQUIPMENT - STATEWIDE**

(RFP NO. 1907)

November 1, 2012, to June 30, 2019

INFORMATION ON NASPO VALUEPOINT

The NASPO ValuePoint Cooperative Purchasing Organization is a multi-state contracting consortium of state governments, including local governments, of which the State of Hawaii is a member. The NASPO ValuePoint Purchasing Organization seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Nevada is the current lead agency and contract administrator for the NASPO ValuePoint Wireless Communication & Equipment contract. A request for competitive sealed proposals was issued on behalf of NASPO ValuePoint Cooperative Purchasing Organization, LLC and contracts were awarded to four qualified Contractors. The State of Hawaii has signed a Participating Addendum with all six (6) Contractors.

The Wireless Voice Service, Wireless Broadband Service, Accessories, and Equipment contract includes but is not limited to: wireless transmission of voice, data and/or video content; optional messaging, two-way radio, wireless internet access or other related communications; and/or wireless data transmission services. Wireless communication equipment, accessories, and devices are included, as well as the related maintenance and support services. Accessories include but is not limited to cell phone: antennas, signal boosters, batteries, chargers, hands-free [excluding Bluetooth], phone cases and covers, data cables, memory, replacements parts, keyboards, Bluetooth headsets, and car kits, and ADA/Assistive cell phone devices and accessories.

For additional information on this contract, visit the NASPO ValuePoint website at www.naspovaluepoint.org.



PARTICIPATING JURISDICTIONS listed below have signed a cooperative agreement with the SPO and are authorized to utilize this vendor list contract.

Executive Departments/Agencies	City and County of Honolulu
Department of Education	Honolulu City Council
Hawaii Health Systems Corporation	Honolulu Board of Water Supply
Office of Hawaiian Affairs	Honolulu Authority for Rapid Transportation
University of Hawaii	County of Hawaii
Public Charter School Commission	Hawaii County Council
and Schools	County of Hawaii – Department of Water Supply
House of Representatives	County of Maui
Senate	Maui County Council
Judiciary	County of Maui – Department of Water Supply
	County of Kauai
	Kauai County Council
	County of Kauai – Department of Water

The participating jurisdictions are not required but may purchase from this vendor list contract, and requests for exception from the contract are not required. Participating jurisdictions are allowed to purchase from other contractors, however, HRS chapter 103D and the procurement rules apply to purchases using the applicable procurement method and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources will be at the discretion of the participating jurisdiction.

POINTS OF CONTACT. Questions regarding the products listed, ordering, pricing, and status should be directed to the Contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	Fax	E-mail
Executive	Lori Cervantes	587-3355	586-0570	lori.m.cervantes@hawaii.gov
DOE	Procurement Staff	675-0130	675-0133	DOEProcure@notes.k12.hi.us
HHSC	Jeff Dansdill	657-3721		jedansdill@hhsc.org
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Karlee Hisashima	956-8687	956-2093	karlee@hawaii.edu
Public Charter School Commission and Schools	Danny Vasconcellos	586-3775	586-3776	danny.vasconcellos@spcsc.hawaii.gov
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov

Jurisdiction	Name	Phone	Fax	E-mail
Judiciary	Tritia Cruz	538-5805	538-5802	tritia.l.cruz@courts.hawaii.gov
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfspurchasing@honolulu.gov
Honolulu City Council	Heather Murakami	768-5084	768-1383	hmurakami@honolulu.gov
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	ykitajima@hbws.org
HART	Nicole Chapman	768-6135	768-5110	nchapman@honolulu.gov
County of Hawaii	Steve Wilhelm Sebastian Callaway	961-8440	961-8248	purchasing@hawaiicounty.gov
Hawaii County Council	Steve Wilhelm Sebastian Callaway	961-8440	961-8248	purchasing@hawaiicounty.gov
County of Hawaii – Department of Water Supply	Ka'iulani Matsumoto	961-8050 ext. 224	961-8657	kmatsumoto@hawaiidws.org
County of Maui	Greg King	249-2403	249-0839	greg.king@co.maui.hi.us
Maui County Council	Greg Garneau	270-7664	270-7686	greg.garneau@mauicounty.us
County of Maui – Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Ernest Barreira	241-4295	241-6297	ebarreira@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai – Department of Water	Fay Tateishi	245-5423	245-5813	ftateishi@kauaiwater.org

USE OF THIS LIST CONTRACT BY NONPROFIT ORGANIZATIONS. Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS chapter 103F) have been invited to participate in the SPO price and vendor list contracts.

A listing of these non-profit organizations is available at the SPO website: <http://spo.hawaii.gov>. Click on *For Vendors > Non-Profits > Cooperative Purchasing Program > View the list of qualifying non-profits eligible to participate in cooperative purchasing.*

If a non-profit wishes to purchase from an SPO price or vendor list contract, the nonprofit must obtain approval from each Contractor (participation must be mutually agreed upon, for example). A Contractor may choose to deny participation by a nonprofit. However, if a nonprofit and Contractor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than an SPO price list contract vendor(s).

CONTRACTORS. The following vendors are authorized to provide Wireless Communication & Equipment. They have signed a Master Agreement with the State of Nevada and a Participating Addendum with the Hawaii State Procurement Office.

AT&T Mobility National Accounts LLC dba AT&T Mobility
Discount Cell, Inc.
Sprintcom, Inc. dba Sprint
TESSCO Incorporated
T-Mobile USA, Inc.
Cellco Partnership dba Verizon Wireless

VENDOR CODES for annotation on purchase orders are obtainable from the *Alphabetical Vendor Edit Table* available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

COMPLIANCE PURSUANT TO HRS §103D-310(c). Prior to awarding this contract, the SPO verified compliance of the Contractor(s) named in the SPO Vendor List Contract No. 13-07. *No further compliance verification is required prior to issuing a contract, purchase order, or pCard payment when utilizing this contract.*

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive department/agencies, excluding the DOE, HHSC, OHA, and UH for orders totaling less than \$2,500. For purchases of \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases of \$2,500 or more and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment or who charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 13-07 AND NASPO VALUEPOINT MASTER AGREEMENT NUMBER 1907 shall be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 13-07 and the NASPO ValuePoint Master Agreement Number MA 1907 shall be notated on the appropriate transaction document.

GENERAL EXCISE TAX. The Hawaii General Excise Tax (GET) shall not exceed 4.712% for the island of Oahu and 4.166% for Maui, Kauai, and Hawaii. The GET is not applied to shipping or delivery charges.

PAYMENTS are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) calendar days after receipt of invoice or satisfactory completion of the contract to make payment. Payments may also be made via pCard.

DELIVERY. Unless otherwise indicated in the Master Agreement, the prices are the delivered price to any Purchasing Entity. All deliveries shall be F.O.B. destination, prepaid and allowed (with freight included in the price). If there is a special case where inside delivery fee must be charged, the Contractor will notify the Participating Entity. Additional delivery charges will not be allowed for back orders.

VENDOR AND PRODUCT EVALUATION. Form SPO-012, for the purpose of addressing concerns about this vendor list contract, is available to agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

PRICE OR VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website: <http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

HOW TO USE THIS VENDOR LIST CONTRACT:

APPROVALS. User shall obtain all necessary approvals prior to the acquisition of wireless communication equipment and services. Form ICSD-001 is not required.

ORDERS. All orders shall be placed through the contact persons listed on this vendor list contract. Store branches or kiosks do not accept NASPO ValuePoint orders.

COMPETITIVE QUOTES. Multiple quotes are not required but are strongly recommended for evaluation and use in determining “best value.” When soliciting for a quote, identify the NASPO ValuePoint contract and your department/agency with the State of Hawaii.

ADDITIONAL VENDOR FORMS. Some vendors may require using agencies to complete forms to input agency into their system.

WHAT’S INCLUDED IN THIS CONTRACT:

VOICE SERVICES AND SUPPORT – Wireless voice services that can include but is not limited to (depending on the plan chosen): voicemail, call forwarding, call waiting, caller ID, detailed billing, in-plan minutes, and three-way calling.

Additional services include: Per line caller ID blocking, upgrades or downgrades to service plans as needed, cancellation of service without early termination fees, and Local Number Portability (ability to switch local or wireless carriers and still retain the same phone number). Contact Contractor(s) for additional information on these services.

BROADBAND SERVICES AND SUPPORT – Wireless broadband services include data for smartphones, mobile hotspot devices, connection cards, and their corresponding plans.

ACCESSORIES, EQUIPMENT AND DEVICES – Includes but is not limited to all equipment or devices necessary to utilize wireless services (e.g. Devices, Blue Tooth, Memory Cards, Chargers, Batteries, Battery Doors, Cases, Holsters, Pouches, Hands Free (wired headsets), Data Cables, Covers, Silicone Skins, Stylus, LCD Protectors, Antennas, Phone Holders, Phone Straps, Car Kits, and Face Places).

ADDITIONAL INFORMATION:

TAXES. Prices are exclusive of State and Federal excise taxes.

DELIVERY. Prices for all items are F.O.B destination with all transportation and handling charges paid by the Contractor unless otherwise specified. Responsibility and liability for loss or damage shall remain with the Contractor until final inspection and acceptance (or for TESCO, delivery) when responsibility shall pass to the Buyer except as to latent defects, fraud, and Contractor’s warranty obligations. Vendors may have a minimum shipment amount where any order for less than the minimum shipping amount will be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an order that is back-ordered shall be shipped without transportation charge.

HAZARDOUS CHEMICAL INFORMATION. The Contractor will provide one set of the appropriate material safety data sheet(s) and container label(s) upon delivery of a hazardous material to any Buyer.

INSPECTIONS. Goods furnished under this contract shall be subject to inspection and test by the Buyer at times and places determined by the Buyer. If the Buyer finds goods furnished to be incomplete or not in compliance with bid specifications, the Buyer may reject the goods and require Contractor to either correct them without charge or deliver them at a reduced price which is equitable under the circumstances. If Contractor is unable or refuses to correct such goods within a time deemed reasonable by the Buyer, the Buyer may cancel the order in whole or in part. Contact Contractor(s) for additional information regarding return policy.

WARRANTY. Contractor warrants that all services, deliverables, and/or work product under this contract shall be completed in a workmanlike manner consistent with standards in the trade, profession, or industry; and shall be fit for ordinary use, of good quality, with no material defects. Contractor shall enclose all warranty information with all equipment at the time of delivery/shipment and provide additional warranty information as requested. Contact Contractor(s) for additional information regarding manufacturer warranty and additional warranty information.

AT&T Mobility National Accounts LLC dba AT&T Mobility



ADDRESS

Business Address:
500 Ala Moana Blvd.
One Waterfront Plaza, 2nd Floor
Honolulu, HI 96813

Remittance Address: (Reference Invoice)
AT&T Mobility
P.O. Box 6463
Chicago, IL 60197

SEND PURCHASE ORDERS TO:

Preferred Methods:
Email PO to: liz.gregg@att.com
Fax PO to: 1-866-488-3894

AT&T Mobility
Attn: Liz Gregg
500 Ala Moana Blvd.
One Waterfront Plaza, 2nd Floor
Honolulu, HI 96813

CONTACT INFORMATION

Primary Contact: Liz Gregg
Email: liz.gregg@att.com

Direct Line: (808) 627-8634
Mobile: (808) 936-2001
Fax: (808) 488-3894

Web site: <http://wireless.att.com/business>
Login: WSCA3 Password: Contract3

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- Use NASPO Contract Number: S1907

Primary Users

Mobile-Pooled & Mobile-Unlimited Plans

Exclusively for Public Safety Entities and their Agency Paid Users
Get talk, text and flexible pooled or unlimited data.

FirstNet Mobile-Pooled & FirstNet Mobile-Unlimited Plans for Primary Users include AT&T Dynamic Traffic Management—Public Safety, giving your Agency Paid Users priority access to, and preemption capability for, the domestic AT&T 4G LTE network and prioritized treatment of your mission-critical data*

All FirstNet Mobile-Pooled & Mobile-Unlimited Plans Include:

- Unlimited Talk & Text on Smartphones & Feature Phones in the U.S. and Its Territories
- Unlimited Talk & Text to and in Canada & Mexico¹
- No roaming charges in U.S. Territories, Canada and Mexico
- Choice of Pooled or Unlimited Data to fit your agency's budget and needs
- Available for use with subsidized and unsubsidized devices

¹Pay-per-use rates apply to calls made to all other countries.

FirstNet Mobile-Pooled Plans

Data added is cumulative to the total data available for the group		Add-a-Line ⁵	2GB	5GB	50GB	100GB	500GB	1000GB
Pooled Data for Smartphones per month	For use with an unsubsidized device ¹	\$19	\$28.50	\$41	\$227	\$412	\$1,917	\$3,682
	For use with a subsidized device ²	\$39	\$48.50	\$61	\$247	\$432	\$1,937	\$3,702
Pooled Data for Feature phones ³ per month	For use with an unsubsidized device ¹	\$19						
	For use with a subsidized device ²	\$31						
Pooled Data for Data-only devices ⁴ per month	For use with an unsubsidized device ¹	\$12	\$21.50	\$34 ⁶	\$220	\$405	\$1,910	\$3,675
	For use with a subsidized device ²	\$22	\$31.50	\$44 ⁶	\$230	\$415	\$1,920	\$3,685

Data Overview: Pay-per-use rate of \$0.00009536/KB applies.

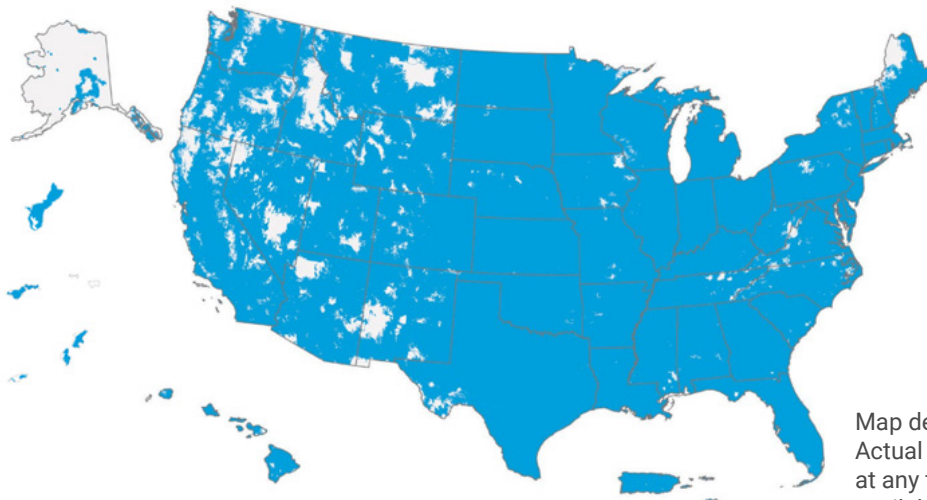
¹Available with device purchased at full price or with a qualified installment agreement, or other customer-owned or customer-provided devices. ²Available with device purchased at subsidized price. After two years, plan price reverts to rate associated with the plan for use with an unsubsidized device. Some customers purchasing a subsidized device under a term commitment may incur a fee for early termination. ³For basic and quick messaging phones only. ⁴Eligible data-only devices: Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Connected Devices: Cameras and select other data-only connected devices. ⁵Add-a-Line: A 0GB plan that adds a user to the pool of data but does not add additional data. ⁶A 10GB FirstNet Mobile - Pooled Data plan for data-only devices is available for \$55 per month (for use with an unsubsidized device) and \$65 per month (for use with a subsidized device).

FirstNet Mobile-Unlimited Plans

Unlimited Enhanced for Smartphones	Unlimited Talk, Text, Data, Mobile Hotspot & Tethering	\$60/mo
Unlimited Standard for Smartphones	Unlimited Talk, Text & Data	\$50/mo
Unlimited for Data-only devices ¹	Unlimited Data, Mobile Hotspot & Tethering	\$40/mo

¹Eligible data-only devices: Tablets, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Exclusions apply; see Plan terms and conditions for details.
FirstNet Mobile-Unlimited plans do not pool with FirstNet Mobile-Pooled plans.

* Requires a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. Limited to Approved Business Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. AT&T Dynamic Traffic Management—Public Safety usage on any FirstNet Mobile—Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation.



 **AT&T Coverage Area**

 **No Service Area**

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS: Eligibility: All FirstNet Mobile Plans are available only to Public Safety Entities for use by their Agency Paid Users. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Mobile–Pooled and FirstNet Mobile–Unlimited Plans set forth above are exclusively for Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide ("Service Guide") or Public Safety Entity Customer's Business Agreement. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. International roaming requires purchase of an international plan (sold separately).

BUSINESS AGREEMENT: Public Safety Entities must have a qualified AT&T wireless service agreement ("Business Agreement"). Plans are subject to the terms of the Business Agreement and, when incorporated into the Business Agreement, the Service Guide. **Pricing:** Prices are for service only. **Devices:** Sold separately. Installation plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile–Pooled Plan Discounts:** The monthly service charges of FirstNet Mobile–Pooled Plans for use with an unsubsidized device are discounted by \$20 per month as compared to the standard monthly service charges of plans for smartphones use with a subsidized device; FirstNet Mobile–Pooled Plans for feature phones and data devices are similarly discounted by \$12 per month and \$10 per month, respectively. The FirstNet Mobile–Pooled Plan discount will appear on Customer's bill. **Loss of Monthly Service Charge Discount:** If Customer upgrades to a subsidized smartphone, feature phone or data device, Customer will lose the applicable plan discount for that Agency Paid User.

DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA"), other U.S. Territories, Canada and Mexico. Additional or promotional data may not be available for use outside the DCA. See att.com/broadbandinfo for details on AT&T network management policies. **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.

FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of AT&T Dynamic Traffic Management–Public Safety on any FirstNet Mobile–Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile–Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile–Pooled Plan upon notice to Customer, unless prohibited under the Business Agreement or regulation. **Exclusions:** FirstNet Mobile–Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the AT&T network, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.

FirstNet Mobile – Pooled Plans: Within a single Billing Account Number (BAN), Agencies activated on separate FirstNet Mobile–Pooled Plans are combined to create a "Data Pool." Every billing cycle, each Agency Paid User first uses his or her plan's included data allotment ("Data Allowance"), if any. If an Agency Paid User does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage). If an Agency Paid User uses more than the plan's Data Allowance (e.g., any Agency Paid User with a 0GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User's Data Overage charges to determine each such Agency Paid User's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such Agency Paid User's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User's Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile–Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer's organization's Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. **Data Overage:** If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of \$0.000009536 per kilobyte ("KB") will apply. 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB").

UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and other Territories (some plans also include calls within Canada and Mexico). **Unlimited Talk to Canada and Mexico:** For phones only. Includes unlimited International Long Distance (ILD) calling from DCA, Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include ILD calling from the DCA, other U.S. Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect.

UNLIMITED TEXT: Standard Messaging – For phones only. Includes unlimited number of messages up to 1MB in size within and from the DCA and other U.S. Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. **Advanced Messaging –** For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated network within the DCA (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. Pay-per-use roaming rates will apply on these devices.

AT&T DYNAMIC TRAFFIC MANAGEMENT–PUBLIC SAFETY: Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. **Pricing:** \$0 (\$15 billed surcharge per Agency Paid User is credited back each month for a net price of \$0). Surcharge not prorated. **Data Prioritization Usage Limitation:** For FirstNet Mobile–Unlimited Plans, as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. AT&T reserves the right to review applications used with feature. **Limitations:** Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Feature may not be used for Internet traffic other than Customer's Approved Business Application data traffic. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Preemption Capability:** In conjunction with priority access, grants Customer and its Agency Paid Users the ability to remove or reassign active sessions from other lower priority users' use of the AT&T-owned domestic 4G LTE network when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Agency Paid Users' network profile. Available network resources may vary by circumstances and network demands. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale. Other restrictions apply and may result in service termination. If Customer purchased a subsidized device that requires a term commitment, an Early Termination/Cancellation Fee applies if Customer cancels Agency Paid User service after the first 30 days and before the Agency Paid User Line service term ends. See att.com/equipmentETF for details on what fee may apply to device and how the fee is prorated over time. Activation/upgrade fee per line (up to \$45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of \$0.20 – \$0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice.** Invoicing Limitation: FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

Extended Primary Users

Mobile-Pooled & Mobile-Unlimited Plans

Exclusively for Public Safety Entities and their Agency Paid Users

Get talk, text and flexible pooled or unlimited data.

FirstNet Mobile-Pooled & FirstNet Mobile-Unlimited Plans for Extended Primary Users include the option to add AT&T Dynamic Traffic Management—Public Safety, giving your Agency Paid Users priority access to the domestic AT&T 4G LTE network and prioritized treatment of your mission-critical data*

All FirstNet Mobile-Pooled & Mobile-Unlimited Plans Include:

- Unlimited Talk & Text on Smartphones & Feature Phones in the U.S. and Its Territories¹
- Unlimited Talk & Text to and in Canada & Mexico²
- No roaming charges in U.S. Territories, Canada and Mexico¹
- Choice of Pooled or Unlimited Data to fit your agency's budget and needs
- Choice of devices purchased on a 2-year agreement or with no service commitment

¹Use in the U.S. Pacific Territories requires adding the U.S. Pacific Territories Feature.

²Pay-per-use rates apply to calls made to all other countries.

FirstNet Mobile-Pooled Plans

Data added is cumulative to the total data available for the group		Add-a-Line ⁴	2GB	5GB	50GB	100GB	500GB	1000GB
Pooled Data for Smartphones per month	No service commitment ¹	\$19	\$28.50	\$41	\$227	\$412	\$1,917	\$3,682
	Purchase with 2-year service commitment	\$39	\$48.50	\$61	\$247	\$432	\$1,937	\$3,702
Pooled Data for Feature phones ² per month	No service commitment ¹	\$19						
	Purchase with 2-year service commitment	\$31						
Pooled Data for Data-only devices ³ per month	No service commitment ¹	\$12	\$21.50	\$34 ⁵	\$220	\$405	\$1,910	\$3,675
	Purchase with 2-year service commitment	\$22	\$31.50	\$44 ⁵	\$230	\$415	\$1,920	\$3,685

Data Overview: Pay-per-use rate of \$0.000009536/KB applies.

¹Purchase at full price, purchased with qualified installment agreement, bring your own, or on month-to-month term. ²For basic and quick messaging phones only. ³Eligible data-only devices: Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Connected Devices: Cameras and select other data-only connected devices. ⁴Add-a-Line: A 0GB plan that adds a user to the pool of data but does not add additional data. ⁵A 10GB FirstNet Mobile - Pooled Data plan for data-only devices is available for \$55 per month (no service commitment) and \$65 per month (with 2-year service commitment).

FirstNet Mobile-Unlimited

Unlimited Enhanced for Smartphones	Unlimited Talk, Text, Data, Mobile Hotspot & Tethering	\$60/mo
Unlimited Standard for Smartphones	Unlimited Talk, Text & Data	\$50/mo
Unlimited for Data-only devices ¹	Unlimited Data, Mobile Hotspot & Tethering	\$40/mo

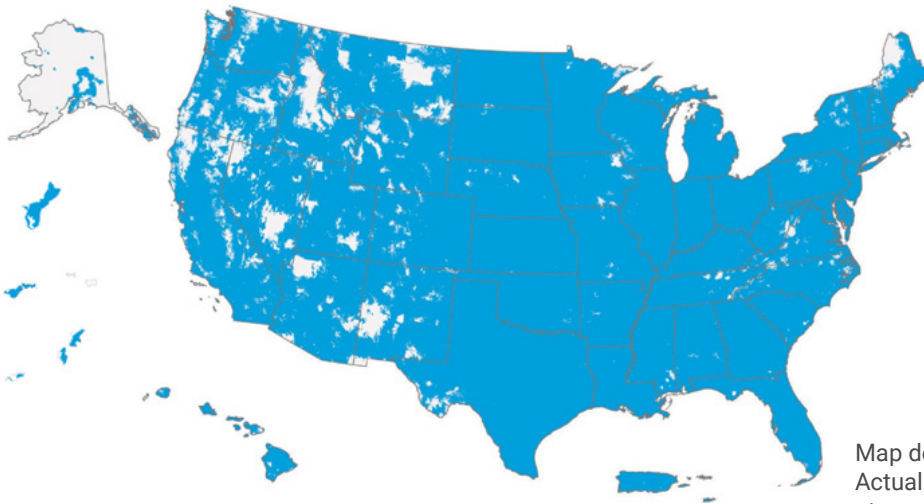
FirstNet Mobile -- Unlimited Plans include 2-year pricing on devices

¹Eligible data-only devices: Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Connected Devices: Cameras and select other data-only connected devices. Unlimited plans do not pool with other FirstNet Mobile Pooled plans.

AT&T Dynamic Traffic Management – Public Safety

AT&T Dynamic Traffic Management—Public Safety, per Agency Paid User, per Month	\$7.50/mo (after \$7.50 credit)
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* Requires a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. Limited to Approved Business Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Priority access is not preemption. AT&T Dynamic Traffic Management—Public Safety usage on any FirstNet Mobile—Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. Price is after \$7.50 credit.



 **AT&T Coverage Area**

 **No Service Area**

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS: **Eligibility:** All FirstNet Mobile Plans are available only to Public Safety Entities for use by their Agency Paid Users. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Mobile—Pooled and FirstNet Mobile—Unlimited Plans set forth above are exclusively for Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide ("Service Guide") or Public Safety Entity Customer's Business Agreement. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. **U.S. Pacific Territories Feature:** The U.S. Pacific Territories Feature enables Customer to use the FirstNet Mobile Plan's data, talk and text capabilities in American Samoa, Guam and the Northern Mariana Islands (the "Pacific Territories"). There is no charge for the U.S. Pacific Territories Feature.

BUSINESS AGREEMENT: Public Safety Entities must have a qualified AT&T wireless service agreement ("Business Agreement"). Plans are subject to the terms of the Business Agreement and, when incorporated into the Business Agreement, the Service Guide. **Pricing:** Prices are for service only. **Devices:** Sold separately. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile—Pooled Plan Discounts:** The monthly service charges of FirstNet Mobile—Pooled Plans for smartphones with no annual service commitment are discounted by \$20 per month as compared to the standard monthly service charges of plans for smartphones with a 2-year service commitment; FirstNet Mobile—Pooled Plans for feature phones and data devices are similarly discounted by \$12 per month and \$10 per month, respectively. The FirstNet Mobile—Pooled Plan discount will appear on Customer's bill. **Loss of Monthly Service Charge Discount:** If Customer upgrades to a smartphone, feature phone or data device with a 2-year service commitment whose term has not been completed, Customer will lose the applicable plan discount for that Agency Paid User.

DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA") only. Plans include data usage in the Pacific Territories, Canada and Mexico (see above for feature provisioning requirements). Additional or promotional data may not be available for use outside the DCA. See att.com/broadbandinfo for details on AT&T network management policies. **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.

FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of AT&T Dynamic Traffic Management—Public Safety on any FirstNet Mobile—Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile—Pooled Plan upon notice to Customer, unless prohibited under the Business Agreement or regulation. **Exclusions:** FirstNet Mobile—Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the AT&T network, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.

FirstNet Mobile - Pooled Plans: Within a single Billing Account Number (BAN), Agencies activated on separate FirstNet Mobile—Pooled Plans are combined to create a "Data Pool." Every billing cycle, each Agency Paid User first uses his or her plan's included data allotment ("Data Allowance"), if any. If an Agency Paid User does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage). If an Agency Paid User uses more than the plan's Data Allowance (e.g., any Agency Paid User with a 0GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User's Data Overage charges to determine each such Agency Paid User's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such Agency Paid User's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User's Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile—Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer's organization's Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. **Data Overage:** If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of \$0.000009536 per kilobyte ("KB") will apply. 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB").

UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and the Pacific Territories (some plans also include calls within Canada and Mexico). For use in the Pacific Territories, see feature provisioning requirements above. **Unlimited Talk to Canada and Mexico:** For phones only. Includes unlimited International Long Distance (ILD) calling from Domestic Coverage Area to Pacific Territories, Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include ILD calling from the DCA (plans for smartphones and feature phones also include calling from Canada and Mexico) to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect.

UNLIMITED TEXT: Standard Messaging – For phones only. Includes unlimited number of messages up to 1MB in size within and from the DCA and the Pacific Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. For use in the Pacific Territories, see feature provisioning requirements above. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated DCA (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. Pay-per-use roaming rates will apply on these devices.

AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY: Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. **Pricing:** \$7.50 per Agency Paid User per month (\$15 billed surcharge per Agency Paid User is credited back \$7.50 each month for a net price of \$7.50). Surcharge not prorated. **Usage Limitation:** as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. **Limitations:** Feature is available only within the DCA (excluding the Pacific Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic. Feature provides priority access to available AT&T 4G LTE network resources, but does not include preemption. Feature may not be used for Internet traffic other than Customer's Approved Business Application data traffic. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: **Subject to applicable Business Agreement.** Service is not for resale. Other restrictions apply and may result in service termination. If Customer purchased a device that requires a term commitment, an Early Termination/Cancellation Fee applies if Customer cancels Agency Paid User service after the first 30 days and before the Agency Paid User Line service term ends. See att.com/equipmentETF for details on what fee may apply to device and how the fee is prorated over time. Activation/upgrade fee per line (up to \$45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of \$0.20 – \$0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice.** Invoicing Limitation: FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

Subscriber Paid Users

FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited Plans

Exclusively for qualified Subscriber Paid Users of eligible Public Safety Entities
 Get unlimited talk & text plus a monthly data allowance or unlimited data

All FirstNet Mobile – Responder & FirstNet Mobile – Responder Unlimited plans include:

- No data roaming charges in the Pacific Territories¹, Canada and Mexico
- AT&T Dynamic Traffic Management – Public Safety, a feature that enables (a) priority access to the domestic AT&T 4G LTE network; (b) the ability to preempt lower priority users' use of the domestic AT&T 4G LTE network; and (c) prioritized treatment of select data traffic transmitted over the domestic AT&T 4G LTE network. Preemption and prioritization are subject to restrictions established for and by your Public Safety Entity.²

FirstNet Mobile – Responder plans for phones & FirstNet Mobile – Responder Unlimited plans for smartphones also include:

- Unlimited Talk & Text within the United States, Puerto Rico, the U.S. Virgin Islands, the Pacific Territories, Canada and Mexico
- Unlimited Talk from the United States, Puerto Rico and U.S. Virgin Islands to the Pacific Territories¹, Canada & Mexico³

¹American Samoa, Guam and the Northern Mariana Islands.

²AT&T Dynamic Traffic Management – Public Safety is intended for emergency response purposes only. AT&T Dynamic Traffic Management – Public Safety usage on the FirstNet Mobile – Responder Unlimited plans is limited to 22GB per month for three consecutive months. If you exceed this usage limitation, AT&T reserves the right to move you to a FirstNet Mobile – Responder plan and bill you the appropriate monthly fees. AT&T will notify you of any such plan change.

³Pay-per-use rates apply to calls made to all other countries.

FirstNet Mobile – Responder Plans*

DATA Choose your plan ¹	100MB	2GB	5GB
FirstNet Mobile – Responder Plans for smartphone² Data plus unlimited talk & text		\$28.50/mo.	\$41/mo.
FirstNet Mobile – Responder Plan for feature phone Data plus unlimited talk & text	\$19/mo.		
FirstNet Mobile – Responder Plans for tablet Data		\$21.50/mo.	\$34/mo.

Data Coverage: Pay-per-use rate of \$0.000009536/KB applies.

* Your Public Safety Entity may have negotiated discounts to the pricing shown in the table. If available, the discount will appear as a monthly credit on your bill.

¹Each qualified Subscriber Paid User is limited to one FirstNet Mobile – Responder Plan or one FirstNet Mobile – Responder Unlimited Plan. **If it is determined that you are not a valid Subscriber Paid User and/or you have more than one plan, AT&T reserves the right to switch you to another plan for which you qualify and bill you the appropriate monthly fees.**

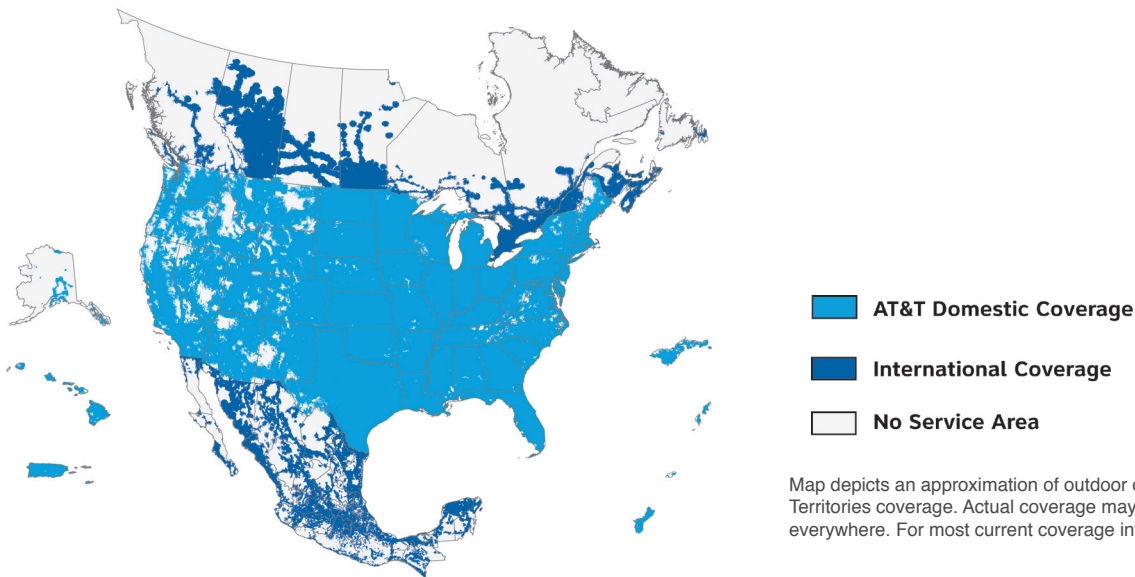
²Prices after \$20/mo. plan discount, which requires a smartphone purchased at full price, purchased with a qualified installment agreement, bring your own, or on a month-to-month term. If you qualify, discount will appear as a credit on your bill. **If your smartphone is on a 2-year agreement, your monthly service charge is \$48.50/mo. for the 2GB plan and \$61/mo. for the 5GB plan.**

FirstNet Mobile – Responder Unlimited Plans*

Choose your plan ¹	
FirstNet Mobile – Responder Unlimited Smartphone Plan Unlimited data, talk & text	\$50/mo.
FirstNet Mobile – Responder Unlimited with Tethering Smartphone Plan Unlimited data, talk & text plus unlimited mobile hotspot & tethering	\$60/mo.
FirstNet Mobile – Responder Unlimited with Tethering Tablet Plan Unlimited data plus unlimited mobile hotspot & tethering	\$40/mo.

* Your Public Safety Entity may have negotiated discounts to the pricing shown in the table. If available, the discount will appear as a monthly credit on your bill.

¹Each qualified Subscriber Paid User is limited to one FirstNet Mobile – Responder Plan or one FirstNet Mobile – Responder Unlimited Plan. **If it is determined that you are not a valid Subscriber Paid User or have more than one plan, AT&T reserves the right to switch you to another plan for which you qualify and bill you the appropriate monthly fees.**



Map depicts an approximation of outdoor domestic, Mexico, Canada and Pacific Territories coverage. Actual coverage may differ. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE – RESPONDER PLANS: **Pricing:** The monthly service charge of plans for smartphones that are purchased with a qualified installment agreement, purchased at full price, bring your own, or on a month-to-month term is discounted by \$20 per month as compared to the monthly service charge of plans for smartphones on a 2-year agreement. The plan discount will appear as a credit on your bill. **Data Overage:** If you exceed the total amount of data in your plan during your billing period, a pay-per-use rate of \$0.00009536 per kilobyte (“KB”) will apply. 1,024 KB = 1 megabyte (“MB”); 1,048,576 KB = 1 gigabyte (“GB”).

FIRSTNET MOBILE – RESPONDER UNLIMITED PLANS: **Restrictions:** Your usage of AT&T Dynamic Traffic Management – Public Safety may not exceed 22GB per month for 3 consecutive months. AT&T reserves the right to move you to a FirstNet Mobile – Responder plan if your usage exceeds this limitation. **Exclusions:** FirstNet Mobile – Responder Unlimited plans (with or without tethering) may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the AT&T network, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.

BOTH PLANS: Eligibility: Plans are intended for emergency response purposes and, as such, are available only to eligible individuals affiliated with a qualified Primary User Public Safety Entity that has a valid agreement with AT&T for the FirstNet Solution (“Qualified Agreement”). Eligible individuals must be verified and approved by the Primary User Public Safety Entity as being either (a) employees of the Primary User Public Safety Entity, or (b) active, auxiliary personnel who are affiliated with and provide services or perform functions on an occasional volunteer basis in the areas of law enforcement, fire protection or emergency medical services for the Primary User Public Safety Entity (collectively, “Subscriber Paid Users”). Subscriber Paid Users must subscribe to service under an AT&T Wireless Customer Agreement with a separate FirstNet-related account for which the qualified Subscriber Paid User is personally liable. **If it is determined that you are not a valid Subscriber Paid User, AT&T reserves the right to switch you to an AT&T consumer plan for which you qualify (which will require a new billing account) and bill you the appropriate monthly fees. Plan Limits:** One (1) FirstNet Mobile plan per qualified Subscriber Paid User. **If it is determined that you have more than one FirstNet Mobile plan, AT&T reserves the right to switch each excess FirstNet Mobile line of service to an AT&T consumer plan for which you qualify (which will require a new billing account) and bill you the appropriate monthly fees. Pricing:** Prices are for service only. **Devices:** Limit 1 per plan (sold separately). **DATA:** For use in the United States, Puerto Rico and U.S. Virgin Islands (the “Domestic Coverage Area”). Plans also include data usage in American Samoa, Guam and the Northern Mariana Islands (“Pacific Territories”), Canada and Mexico. Additional or promotional data may not be available for use outside the Domestic Coverage Area. **UNLIMITED TALK:** For phones only. Includes unlimited calls within the Domestic Coverage Area, the Pacific Territories, Canada and Mexico. **Unlimited Talk to Pacific Territories, Canada and Mexico:** For phones only. Includes unlimited International Long Distance calling from the Domestic Coverage Area to the Pacific Territories, Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include International Long Distance calling from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an International Long Distance service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect. **UNLIMITED TEXT: Standard Messaging** – For phones only. Includes unlimited number of messages up to 1MB in size within and from the Domestic Coverage Area, the Pacific Territories, Canada and Mexico to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details. **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T’s owned and operated Domestic Coverage Area (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. **AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY:** Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** You must have a qualified FirstNet Mobile plan and a 4G LTE-compatible device provisioned with an Approved Application. **Pricing:** \$0/mo. (\$15/mo. charge per line is credited back each month for a net price of \$0/mo.). Charge is not prorated. **Data Prioritization Usage Limitation:** For FirstNet Mobile—Responder Unlimited plans, as set forth above. **Approved Applications:** Approved Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. AT&T reserves the right to review applications used with feature. **Limitations:** Feature is available only in the Domestic Coverage Area and only for your Approved Application data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Feature may not be used for Internet traffic other than your Approved Application data traffic. **Data Prioritization:** Feature does not prioritize your Approved Application data traffic ahead of all other data traffic. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Preemption Capability:** In conjunction with priority access, grants you the ability to remove or reassign active sessions from other lower priority users’ use of the AT&T-owned domestic 4G LTE network when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Subscriber Paid Users’ network profile. Available network resources may vary by circumstances and network demands. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if your use is inconsistent with applicable terms and conditions; the Qualified Agreement; or your Wireless Customer Agreement. **Qualified Agreement Discounts:** If your Primary User Public Safety Entity has authorized discounts to be available on your FirstNet Mobile plan, the discount will appear as a monthly credit on your bill. Any such discounts are subject to the Qualified Agreement and may be changed or discontinued at any time.

GENERAL WIRELESS SERVICE TERMS: Subject to Wireless Customer Agreement found at att.com/wca. Service is not for resale. If AT&T does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of AT&T’s right to enforce those terms or restrictions. AT&T reserves the right to enforce all terms & restrictions at any time. If AT&T determines your use of the services violates any of the applicable terms or policies found in the Wireless Customer Agreement, we may in our sole discretion suspend, modify, terminate or restrict your service. **Network Management:** All AT&T service is subject to AT&T network management policies. See att.com/broadbandinfo for details. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply & may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination Fee** applies if you cancel service after the first 14 days and before your term ends. See att.com/equipmentETF for details on what fee may apply for your device & how the fee is prorated over time. **Activation/upgrade fee** per line (up to \$45) & deposit may apply. Credit approval may be required. Line and purchase limits apply. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line & may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, & other governmental assessments which are not government-required charges. See att.com/additionalcharges for more details on other charges. **Pricing, promotions, restrictions, terms & conditions subject to change & may be modified, discontinued or terminated at any time without notice. Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers & not on AT&T’s owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice. Service is intended for use primarily within the Domestic Coverage Area. For full service terms and conditions, visit att.com/wirelessterms.

DiscountCell, Inc.



ADDRESS

Business & Remittance Address:

DiscountCell, Inc.
350 West 500 South
Provo, UT 84601

CONTACT INFORMATION

Primary Contact: Janiel Jones

Phone: (801) 235-9809

Email: corp@discountcell.com

Fax: (801) 705-0324

Web site: <http://www.discountcell.com/wsca>

Company Code: WSCA Chose State & Type of Purchase

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- **Cell Phone & Tablet Accessories Only**
 - No minimum order surcharges
 - Free freight on economy shipping

Sprintcom, Inc. dba Sprint



ADDRESS

Business Address:
420 Waiakamilo Road, Suite 405
Honolulu, HI 96817

Remittance Address:
Sprint
P.O. Box 4181
Carol Stream, IL 60197

SEND PURCHASE ORDERS TO:

Sprint Hawaii
Attn: Alex McIntosh
420 Waiakamilo Road, Suite 405
Honolulu, HI 96817
Email: alexander.k.mcintosh@sprint.com
Phone: (808) 847-9656

CONTACT INFORMATION-INQUIRIES:

Primary Contact: Alex McIntosh *Phone:* (808) 847-9656
Title: Account Manager- Hawaii
Email: alexander.k.mcintosh@sprint.com
Web site: <http://www.wscawireless.com>

Include:

- SPO VL No. 13-07
- MSA No. RFP# 1907
- Ordering Agency's Name, Address, Contact No., Email address and Contractor's account number(s) on PO and payments.

TESSCO Incorporated



ADDRESS

Business Address:
11126 McCormick Road
Hunt Valley, MD 21031

Remittance Address:
P.O. Box 102885
Atlanta, GA 30368-2885

SEND PURCHASE ORDERS TO:

Contact: John Hunt

Email: huntj@tessco.com

Phone: (775) 689-5543

Fax: (775) 689-5557

CONTACT INFORMATION

Primary Contact: John Hunt

Email: huntj@tessco.com

Phone: (775) 689-5543

Fax: (775) 689-5557

Secondary Contact: Customer Service/Order
Placement

Email: wsca@tessco.com

Phone: (800) 472-7373

Fax: (410) 527-0005

-
- **Cell Phone & Tablet Accessories Only**
 - Contact John Hunt or Customer Service/Order Placement to place an order.
 - Orders under \$50.00 are subject to a \$4.95 surcharge.
 - Delivery Expectation: 7-10 business days for all stocked items.
 - Delivery: all parcel orders (0-70 lbs) shipping to Hawaii are subject to a surcharge of \$25.00 or the actual standard shipping charge, whichever is lower. This surcharge applies regardless of order size.

T-Mobile USA, Inc.



ADDRESS

Business Address:
3375 Koapaka Street, Suite G300
Honolulu, HI 96813-1869

Remittance Address: (Reference Invoice)
T-Mobile
P.O. Box 742596
Cincinnati, OH 45274-2596

T-Mobile
P.O. Box 51843
Los Angeles, CA 90051-6143

Payment by phone: 1 (800) 375-1126

SEND PURCHASE ORDERS TO:

T-Mobile
Attn: Matthew Lee
Email Matthew.Lee32@T-Mobile.com

CONTACT INFORMATION

NEW SERVICE OR ACCOUNT QUESTIONS:

Contact: Matthew Lee, Government Acct. Mgr. Phone: (503) 267-3266
Email: Matthew.Lee32@T-Mobile.com

EXISTING ACCOUNT OR BILLING QUESTIONS:

Contact: Business Care Phone: 1 (800) 375-1126

ESCALATION:

Contact: Tom Weaver Phone: (310) 994-4088
Email: Tom.Weaver@T-Mobile.com

Cellco Partnership dba Verizon Wireless



ADDRESS

Business Address:
3375 Koapaka Street, Suite B220
Honolulu, HI 96819

Remittance Address:
P.O. Box 660108
Dallas, TX 75266-0108

SEND PURCHASE ORDERS TO:

Steven Schutte
3375 Koapaka Street, Suite B220
Honolulu, HI 96819

CONTACT INFORMATION

<i>Primary Contact:</i>	Steven Schutte	<i>Phone:</i>	(808) 927-7377
<i>Title:</i>	Government Account Executive	<i>Fax:</i>	(808) 837-8881
<i>Email:</i>	steven.schutte@verizonwireless.com		
<i>Website:</i>	Discount Site		